

SS21

INTRODUCTION TO OPERATIONAL RESILIENCE

🕒 1 Day



Conducted by:



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COURSE OVERVIEW

This one-day course has been designed to provide an introduction to the essential components of operational resilience and to equip learners with knowledge and skills that can be applied in their own organisation. It focuses on practical, adaptable strategies and on best practices. Real life examples are included to illustrate points and to provide the focus of discussion.

The course is structured to deliver definitions of operational resilience, explanation of the pillar of resilience and the factors necessary to implement and embed operational resilience into the fabric of an organisation.

- Introduction to operational resilience
- Discuss Pillars of operational resilience
- Explore strategies and best practices for incorporating operational resilience into organisational plan, procedures, and culture.
- Review the requirements for effective response and recovery plans
- Identify the key roles of governance and resilience culture in enabling effective resilience plans and processes

COURSE OUTLINE

COURSE OBJECTIVES

- Develop an understanding of the scope and importance of operational resilience.
- Explain and demonstrate the application of the pillars that underpin resilience within organizations.
- Explore strategies and best practices for incorporating operational resilience into organisational plans, procedures and culture.
- Review the requirements for effective response and recovery plans.
- Identify the key roles of governance and resilience culture in enabling effective resilience plans and processes.

Learners will receive

- 8 CPE credits
- Certificate of Attendance from BCI

Fees

	Before SST	After SST
Early Bird Fee*	RM 2,700	RM 2,916
Course Fee	RM 3,050	RM 3,294

*Register 4 weeks before the course start date

Course Audience

- Professionals across all sectors who are focused on improving resilience.